

Croydon Joint Strategic Needs Assessment 2009-10

# Appendices



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## Appendix 1: The JSNA Core Dataset 2009-10

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
Demography	Estimated number of people resident	2008	341,799	7,619,809	51,446,228	A
	Percentage change in population from previous year	2008	0.7%	0.8%	0.7%	A
	Projected number of people resident in 3 years	2011	342,600	7,816,800	52,706,400	B
	Projected number of people resident in 5 years	2013	345,300	7,939,400	53,514,400	B
	Projected number of people resident in 10 years	2018	352,600	8,227,600	55,540,100	B
	Number of live births to residents	2008	5,331	127,651	672,809	C
	Number of live births per 1,000 women aged 15-44.	2008	70.9	69.3	63.9	C
	Average number of live children that a group of women would bear if they experienced the age-specific fertility rates of the calendar year in question throughout their childbearing lifespan	2008	2.18	1.94	1.97	C
	Number of deaths to residents registered during the time period	2008	2,462	50,476	475,763	C
	Estimated percentage of people from ethnic groups other than white British	2007	41.8%	42.3%	16.4%	D
	Self-reported percentage of people with limiting long-term illness (all ages)	2001	14.7%	15.5%	17.9%	E
	People aged 65 and over unable to manage at least one mobility activity on their own	2008	6,832	139,264	1,302,720	F
	People aged 65 and over predicted to have a moderate or severe visual impairment	2008	3,863	78,566	735,811	F
	Percentage of working age population who are disabled	2007	14.6%	14.9%	17.9%	G
	Number of people registered blind and partially sighted	31-Mar-08		21,650	152,980	F
	Estimated number of people with learning disability (diagnosed and undiagnosed)	2008	6,160	142,985	954,925	F
	Percentage of patients on GP registers diagnosed with a learning disability	31-Mar-08	0.25%	0.17%	0.26%	F
	Estimated population by religious groups		see supplementary Table 4			

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Estimated number of people moving to Croydon from elsewhere in the UK	2007 to 2008	17,680	168,250	92,360	A
	Estimated number of people moving from Croydon to elsewhere in the UK	2007 to 2008	19,510	238,800	110,480	A
	Estimated number of people moving to Croydon from outside the UK	2007 to 2008	3,870	136,550	434,930	A
	Estimated number of people moving from Croydon to outside the UK	2007 to 2008	3,070	91,600	292,430	A
	Number of national insurance number registrations to adult overseas nationals entering the UK	2008	6,480	272,710	636,880	I
	International migrants identified through 'flag 4' marker on Patient Register (Exeter) Data System	2008	6,358	193,004	587,993	J
	Estimated number of households	2006	144,000	3,178,000	21,515,000	F
	Projected number of households	2011	150,000	3,337,000	22,748,000	F
	Projected number of households	2016	157,000	3,516,000	24,107,000	F
	Index of multiple deprivation score	2007	21.3	26.0	21.6	K
	Office for National Statistics area classification	2001	See supplementary Table 7			J
	Mosaic classification	2007	See supplementary Tables 8 & 9			L
Social and Environmental Context	Percentage of children in working age families receiving key benefits	2005	28.3%	33.9%	22.4%	F
	Percentage of LA (incl. owned by other LA's) and RSL households	1-Apr-08	17.0%	24.2%	18.2%	M
	Percentage of people living in social rented housing	2001	16.9%	25.5%	17.9%	N
	Percentage of households with an occupancy rating of less than zero	2001	11.5%	17.3%	7.1%	O

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Percentage of adults with learning disabilities known to councils with adult social services responsibilities (CASSRs) in settled accommodation	2008/2009	46.3%	65.3%	65.2%	P
	Percentage of adults receiving secondary mental health services known to be in settled accommodation at the time of their most recent assessment, formal review or multi-disciplinary care planning meeting	2008/2009	4.0%	26.2%	21.5%	P
	Number of people aged over 65 living alone	2010	15,706	316,671	3,043,285	F
	Number of people aged over 65 living alone	2015	16,919	334,027	3,388,304	F
	Number of people aged over 65 living alone	2020	17,995	350,427	3,704,809	F
	Number of people aged over 65 living alone	2025	19,917	385,258	4,149,615	F
	Percentage of households with at least one person of pensionable age without central heating	2001	11.5%	11.9%	10.4%	Q
	Percentage of households without access to a car or van	2001	29.8%	37.5%	26.8%	R
	Percentage of the working age population in employment	Oct 2007 to Sept 2008	75.5%	70.5%	74.5%	F
	Percentage of working age population on out of work benefits	Q3 2008	11.6%	12.3%	11.3%	F
	Percentage of working age population on out of work benefits in the worst performing neighbourhoods	Q3 2008	26.4%	26.2%	29.3%	F
	Percentage of learning disabled in employment	2008/2009	6.7%	12.5%	7.5%	P
	Percentage of adults receiving secondary mental health services in employment	2008/2009	0.5%	2.5%	3.4%	P
	Unemployment rate	Oct 2007 to Sept 2008	5.2%	6.8%	5.4%	F
	Job Seekers Allowance claimants as a percentage of working-age population	April 2009	4.1%	4.1%	4.1%	F
	Model based estimates of average weekly household income	2004/2005	£750	£740	£610	J
	Population weighted average road distance to a primary school (km)	2007	0.79	0.66	0.91	S

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Population weighted average road distance to a food store (km)	2007	0.91	0.77	1.33	S
	Population weighted average road distance to GP premises (km)	2007	0.91	0.71	1.54	S
	Population weighted average road distance to a Post Office (km)	2007	0.98	0.84	1.09	S
	Percentage of people over 65 satisfied with both home and neighbourhood	2006/2007	63%	69%	75%	T
Lifestyle/ Risk Factors	Model based estimates of current smoking prevalence	2003-2005	23.2%	23.3%	24.1%	P
	Smoking prevalence calculated using latest GP recorded smoking status	30-Sep-09	21.3%	Unknown	Unknown	U
	Self-reported 4-week smoking quitters per 100,000 adult population	2008/2009	242	761	813	P
	Model based estimates of fruit and vegetable consumption (adults)	2003-2005	27.8%	29.7%	26.3%	P
	Percentage of infants breastfed at 6-8 weeks after birth	Q4 2008/2009	64.5%	Data not yet available		V
	Rate of alcohol related admissions per 100,000 population	2007/2008	1345	1386	1473	W
	Model based estimates of binge drinking (adults)	2003-2005	11.0%	12.7%	18.0%	P
	Regular participation in moderate intensity sport and active recreation	2005/2006	20.0%	21.3%	21.0%	X
	Under 18 conception rate per 1,000 girls aged 15-17	2007	54.6	45.6	41.7	Y
	Under 16 conception rate per 1,000 girls aged 13-15	2003-2005	9.5	9.2	7.7	Y
	Expected prevalence of hypertension (diagnosed and undiagnosed) (ages 16 and over)	2009	28.9%	26.5%	30.4%	F
	Percentage of patients on GP registers diagnosed with established hypertension (ages 16 and over)	2008/2009	14.6%	13.4%	16.1%	Z
	Model based estimates of obesity (adults)	2003-2005	19.3%	18.4%	23.6%	P
	Obesity prevalence calculated using latest GP recorded obesity status	2008/2009	10.1%	9.0%	9.9%	Z

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Percentage of children in Year R with height and weight recorded who are obese.	2007/2008	10.9%	10.9%	9.6%	P
	Percentage of children in Year 6 with height and weight recorded who are obese.	2007/2008	21.2%	21.6%	18.3%	P
Burden of ill-health	Age standardised mortality rate per 100,000 population (all causes, all ages, males)	2005-2007	665.9	698.4	710.1	AØ
	Age standardised mortality rate per 100,000 population (all causes, all ages, females)	2005-2007	489.1	475.8	500.2	AØ
	Infant mortality rate under 1 year of age per 1,000 live births	2008	5.4	4.3	4.7	C
	Infant mortality rate under 28 days of age per 1,000 live births	2008	3.2	2.8	3.2	C
	Infant mortality rate under 7 days of age per 1,000 live births	2008	2.6	2.2	2.5	C
	Life expectancy at birth (males)	2005-2007	78.3	77.9	77.7	BØ
	Life expectancy at birth (females)	2005-2007	82.0	82.4	81.8	BØ
	Self-reported measure of people's overall health and wellbeing	2008	77.8	79.4	75.8	V
	Healthy life expectancy at age 65 (males)	2001	13.3	12.5	12.5	F
	Healthy life expectancy at age 65 (females)	2001	14.8	14.6	14.5	F
	Number of deaths from ischaemic heart diseases (ICD10 I20-I25)	2008	336	7,571	71,523	CØ
	Number of deaths from cerebrovascular diseases (ICD10 I60-I69)	2008	189	4,049	43,382	CØ
	Number of deaths from malignant neoplasm of trachea, bronchus and lung (ICD10 C33,C34)	2008	133	2,989	28,222	CØ
	Number of deaths from chronic lower respiratory diseases (ICD10 J40-J46)	2008	144	2,584	24,196	CØ
	Number of deaths from influenza and pneumonia (ICD10 J10-J18)	2008	167	3,250	27,148	CØ
	Number of deaths from malignant neoplasm of prostate (ICD10 C61)	2008	51	861	8,597	CØ
	Number of deaths from malignant neoplasm of colon, sigmoid, rectum and anus (ICD10 C18-C21)	2008	74	1,373	13,316	CØ

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Number of deaths from malignant neoplasms of lymphoid, haematopoietic and related tissue (ICD10 C81-C96)	2008	60	1,086	9,853	CØ
	Number of deaths from dementia and alzheimer's disease (ICD10 F01,F03,G30)	2008	100	1,853	21,454	CØ
	Number of deaths from aortic aneurysm and dissection (ICD10 I71)	2008	21	632	6,885	CØ
	Number of deaths from other causes of death not listed above	2008	1,187	24,228	221,187	CØ
	Age standardised mortality rate per 100,000 population (causes considered amenable to health care, ages under 75)	2005-2007	105	108	106	AØ
	Age standardised mortality rate per 100,000 population (causes considered amenable to health care excluding coronary heart disease, ages under 75)	2005-2007	68	63	61	AØ
	Age standardised mortality rate per 100,000 population (causes other than those considered amenable to health care, ages under 75)	2005-2007	194	197	196	AØ
	Age standardised mortality rate per 100,000 population (deaths attributable to smoking)	2005-2007	193	207	210	DØ
	Age standardised admission rate per 100,000 population for all cancers (ICD10 C00-C99)	2006/2007	1,274	1,705	1,877	BØ
	Age standardised admission rate per 100,000 population for accidents (ICD10 V01-X59,Y40-Y84)	2006/2007	1,258	1,247	1,427	BØ
	Age standardised admission rate per 100,000 population for accidental falls (ICD10 W00-W19)	2006/2007	501	480	531	BØ
	Age standardised admission rate per 100,000 population for coronary heart disease (ICD10 I20-I25)	2006/2007	525	652	494	BØ
	Age standardised admission rate per 100,000 population for mental health (ICD10 F00-F99)	2006/2007	280	332	306	BØ
	Age standardised admission rate per 100,000 population for all infectious and parasitic diseases (ICD10 A00-B99)	2006/2007	229	308	386	BØ
	Age standardised admission rate per 100,000 population for pneumonia (ICD10 J12-J18)	2006/2007	112	162	176	BØ
	Age standardised admission rate per 100,000 population for COPD or asthma (ICD10 J40-J46)	2006/2007	293	324	320	BØ

<sup>1</sup> See Source reference at end of Appendix 1



Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Age standardised admission rate per 100,000 population for stroke (ICD10 I60-I69)	2006/2007	104	135	123	BØ
	Age standardised admission rate per 100,000 population for renal failure (ICD10 N17-N19)	2006/2007	171	133	125	BØ
	Estimated prevalence of diabetes (diagnosed and undiagnosed)	2005	5.0%	4.6%	4.5%	EØ
	Percentage of patients on GP registers diagnosed with diabetes	2006/2007	3.8%	3.6%	3.7%	Z
	Estimated percentage of deaths aged 20-79 attributable to diabetes	2005	13.6%	13.6%	11.7%	FØ
	Age standardised mortality rate per 100,000 population (all circulatory diseases, ages under 75)	2005-2007	79.6	83.5	79.1	AØ
	Age standardised mortality rate per 100,000 population (coronary heart disease, ages under 75)	2005-2007	37.6	44.8	45.1	AØ
	Expected prevalence of patient-reported doctor-diagnosed coronary heart disease (aged 16 and over)	2008	4.5%	4.5%	5.6%	F
	Percentage of patients on GP registers diagnosed with coronary heart disease (aged 16 and over)	2008/2009	2.9%	2.8%	4.3%	Z
	Emergency admission rate per 100,000 population for acute myocardial infarction	2005/2006	94.7	81.5	101.7	FØ
	Admission rate per 100,000 population for cardiac revascularisation	2005/2006	130.8	139.2	106.2	FØ
	Age standardised mortality rate per 100,000 population (stroke, all ages)	2005-2007	44.3	44.8	50.0	AØ
	Emergency admission rate per 100,000 population for stroke	2006/2007	92.6	106.9	99.4	FØ
	Age standardised mortality rate per 100,000 population (all cancers, ages under 75)	2005-2007	104.4	112.0	115.5	AØ
	Age-standardised registration rate per 100,000 population for all cancers (ICD10 C00-C99 excluding C44)	2004-2006	366.0	347.2	372.4	AØ
	Age-standardised registration rate per 100,000 population for oesophageal cancer (ICD10 C15)	2004-2006	7.1	7.9	9.3	AØ
	Age-standardised registration rate per 100,000 population for stomach cancer (ICD10 C16)	2004-2006	8.6	8.7	9.1	AØ

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Age-standardised registration rate per 100,000 population for colorectal cancer (ICD10 C17-C21)	2004-2006	41.8	40.5	45.6	AØ
	Age-standardised registration rate per 100,000 population for lung cancer (ICD10 C33-C34)	2004-2006	38.3	46.3	45.9	AØ
	Age-standardised registration rate per 100,000 population for all skin cancers (ICD10 C43-C44)	2004-2006	28.1	23.2	106.9	AØ
	Age-standardised registration rate per 100,000 female population for breast cancer (ICD10 C50)	2004-2006	120.3	109.6	122.8	AØ
	Age-standardised registration rate per 100,000 female population for cervical cancer (ICD10 C53)	2004-2006	7.1	6.8	8.0	AØ
	Age-standardised registration rate per 100,000 male population for prostate cancer (ICD10 C61)	2004-2006	129.5	93.7	99.0	AØ
	Age-standardised registration rate per 100,000 population for bladder cancer (ICD10 C67)	2004-2006	13.9	11.1	11.6	AØ
	Age standardised mortality rate per 100,000 population (COPD, all ages)	2005-2007	28.5	27.2	26.8	AØ
	Expected prevalence of COPD (diagnosed and undiagnosed) (calculated based on ONS Mid-2006 population estimate for all people)	2009	4.0%	3.9%	3.7%	F
	Percentage of patients on GP registers diagnosed with COPD	2007/2008	0.8%	0.9%	1.5%	Z
	Incidence of tuberculosis per 100,000 population	2007	34.5	31.6	13.1	AØ
	New episodes of uncomplicated genital chlamydial infection, KC60 code C4A,C4C (note Croydon data is for Mayday GUM Clinic)	2008	1,355	22,256	107,865	GØ
	New episodes of uncomplicated gonorrhoea, KC60 code B1,B2 (note Croydon data is for Mayday GUM Clinic)	2008	279	5,855	15,177	GØ
	New episodes of anogenital herpes (first attack), KC60 code C10A (note Croydon data is for Mayday GUM Clinic)	2008	324	6,221	26,244	GØ
	New episodes of anogenital warts (first attack), KC60 code C11A (note Croydon data is for Mayday GUM Clinic)	2008	520	14,189	79,178	GØ
	New diagnoses of HIV infection (note Croydon data is for Mayday GUM Clinic)	2008	51	3,059	6,727	GØ
	Percentage of population aged 15-24 screened for chlamydia	Q1 2009	3.3%	Data not yet available		V

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Average number of decayed, missing or filled teeth in 5 year olds	2005/2006	1.30	1.66	1.47	HØ
	Percentage of people with dementia	2007/2008	0.34	0.28	0.41	AØ
	Age standardised mortality rate per 100,000 population (suicide and injury of undetermined intent, all ages)	2005-2007	8.2	7.5	7.9	AØ
	Mental illness needs index for mental illnesses severe enough to be likely to require hospital treatment	1991	1.04	1.31	1.00	IØ
	Needs index for common mental illnesses	1993	17.0%	17.9%	14.6%	IØ
	Percentage of people aged 16-74 with any neurotic disorder (estimated)	2006	17.2%	18.2%	16.6%	IØ
	Percentage of people aged 16-74 with a phobia (estimated)	2006	2.1%	2.2%	1.8%	IØ
	Percentage of people aged 16-74 with depression (estimated)	2006	3.4%	3.5%	2.5%	IØ
	Percentage of people aged 16-74 with generalised anxiety disorder (estimated)	2006	5.1%	5.3%	4.5%	IØ
	Percentage of people aged 16-74 with mixed anxiety disorder (estimated)	2006	7.9%	8.4%	8.9%	IØ
	Percentage of people aged 16-74 with any obsessive compulsive disorder (estimated)	2006	1.5%	1.5%	1.1%	IØ
	Percentage of people aged 16-74 with any panic disorder (estimated)	2006	0.8%	0.8%	0.7%	IØ
	Age standardised emergency admission rate per 100,000 population for fractured proximal femur	2006/2007	93.9	93.4	100.2	AØ
	People killed or seriously injured on roads rate per 100,000 population	2006	44.2	52.5	54.3	JØ
	Percentage change in number of children killed or seriously injured in road traffic accidents from 1994-1998 baseline	2006/2007	-66.5%	-58.4%	-53%	JØ
	Emergency admission for children (ages under 18) as a result of unintentional and deliberate injury per 10,000 population	2007/2008	105.7	97.8	121.5	P
	Age standardised admission rate per 100,000 population for hip replacement (OPCS4 codes W37-W39, W46-W48)	2006/2007	93.0	89.0	108.5	BØ

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Age standardised admission rate per 100,000 population for knee replacement (OPCS4 codes W40-W42)	2006/2007	78.0	82.6	89.0	BØ
Services	Number of clients receiving services within physical disability, frailty and sensory impairment client group	2007/2008	5,985	140,245	1,265,935	KØ
	Number of clients receiving services within learning disability client group	2007/2008	1,190	19,265	140,400	KØ
	Number of clients receiving services within mental health client group	2007/2008	1,445	43,720	317,170	KØ
	Number of clients receiving services within substance misuse client group	2007/2008	65	3,020	12,480	KØ
	Number of clients receiving services within vulnerable people client group	2007/2008	125	11,965	37,635	KØ
	Percentage of new clients whose assessments were completed within 4 weeks of first contact	2008/2009	91.3%	85.0%	79.8%	P
	Percentage of new clients aged 65 and over for whom all services were put in place within 4 weeks of completion of assessment	2008/2009	93.7%	91.1%	90.7%	P
	People supported to live independently through social services per 100,000 population	2008/2009	4,061	3,369	3,217	P
	Percentage of carers receiving needs assessment or review and a specific carer's service, or advice and information	2008/2009	15.4%	21.0%	23.0%	P
	Number of adults, older people and carers receiving social care through a Direct Payment (and/or an Individual Budget) in the year to 31st March aged 18 or over (age standardised) (for population 18-64 and 65-74, 75-84 and 85+)	2008/2009	159.7	292.5	277.3	P
	Percentage of women who give birth to one or more live or still born babies of at least 24 weeks gestation who have seen a midwife or a maternity healthcare professional by 12 weeks and six days of pregnancy	Q1 2009	79%	Data not yet available		P
	Number of people accessing NHS dentistry in the last 2 years	30-Jun-09	173,351	3,753,887	27,655,941	P
	Percentage of people accessing NHS dentistry in the last 2 years	30-Jun-09	51.1%	49.7%	54.1%	P
	Percentage of people aged 65 and over immunised against influenza	2007/2008	69.0%	71.1%	74.0%	P

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Percentage of children immunised for diphtheria, tetanus, polio, pertussis, haemophilus influenza type b (Hib) by their 1st birthday	2008/2009	90%	83%	92%	P
	Percentage of children immunised for pneumococcal Infection by their 2nd birthday	2008/2009	65%	67%	81%	P
	Percentage of children immunised for diphtheria, tetanus, polio, pertussis, haemophilus influenza type b (Hib) by their 2nd birthday	2008/2009	93%	87%	94%	P
	Percentage of children immunised for measles, mumps and rubella (MMR) by their 2nd birthday	2008/2009	79%	76%	85%	P
	Percentage of children immunised for diphtheria, tetanus, polio, pertussis by their 5th birthday	2008/2009	75%	58%	80%	P
	Percentage of children immunised for measles, mumps and rubella (MMR) by their 5th birthday	2008/2009	71%	63%	78%	P
	Percentage of girls aged around 12-13 years immunised for the human papilloma virus	2008/2009	71%	63%	70%	P
	Percentage of children aged 13-18 immunised with a booster dose of diphtheria, tetanus and polio	2009 Q1	68%	Data not yet available	Data not yet available	P
	Proportion of women aged 47-49 and 71-73 offered screening		Data not yet available			P
	Percentage of women aged 50-64 screened in the last 3 years	2005-2008	67.3%	64.3%	75.5%	AØ
	Percentage of attendees in a one-week sample offered an appointment within 48 hours	Q2 2008	99.8%	99.0%	Unknown	F
	Long acting reversible contraception methods		Data not available			
	Percentage of NHS funded abortions under 10 weeks gestation	2008	81.2%	77.4%	73.3%	MØ
	Percentage of people with depression and/or anxiety disorders who are offered psychological therapies		Data not available			P
	Percentage of people with a long-term condition who "had enough support from local services or organisations to help manage their long-term health condition(s)"	2008	79.5%	68.3%	74.1%	NØ
	The extent to which older people receive the support they need to live independently at home	2008	23.6	23.3	30.0	V
	User reported measure of respect and dignity in their treatments		Data not yet available			P

<sup>1</sup> See Source reference at end of Appendix 1

Domain	Detailed description of indicator	Time period	Croydon	London	England	Source <sup>1</sup>
	Self reported experience of social care users		Data not yet available			P
	National patients survey programme findings for local institutions		See supplementary Table 11			NØ
	Parental experience of services for disabled children		Data not yet available			PØ
	Percentage of people rating it easy to get through to the surgery on the phone	2008/2009	72.5%	67.5%	70.4%	QØ
	Percentage of people able to get an appointment with a GP fairly quickly	2008/2009	79.3%	79.6%	84.4%	QØ
	Percentage of people able to book ahead for an appointment with a GP	2008/2009	77.3%	73.8%	75.6%	QØ
	Percentage of people able to see preferred doctor always or a lot of the time	2008/2009	72.4%	71.2%	76.5%	QØ
	Percentage of people satisfied with GP practice opening hours	2008/2009	80.3%	78.2%	81.5%	QØ

<sup>1</sup> See Source reference at end of Appendix 1

### Source reference

A	Office for National Statistics mid-year population estimates 2008
B	Office for National Statistics 2006-based subnational population projections
C	Office for National Statistics Vital Statistics (VS1)
D	Office for National Statistics population estimates by ethnic group (experimental)
E	2001 Census (KS08)
F	Health Needs Assessment Toolkit, Commissioning Support for London
G	Labour Force Survey
H	2001 Census (KS07)
I	Department for Work and Pensions
J	Office for National Statistics
K	Department of Communities and Local Government, Indices of Deprivation 2007
L	Mosaic Classification, Experian
M	Housing Strategy Statistical Appendix data
N	2001 Census (UV43)
O	2001 Census (KS19)
P	Information Centre for Health and Social Care
Q	2001 Census (T06)
R	2001 Census (KS17)
S	Department of Communities and Local Government
T	Place Survey, Audit Commission
U	GP data, Croydon Primary Care Trust
V	Floor Targets Interactive
W	North West Public Health Observatory
X	Active People Survey, Sport England
Y	Teenage Pregnancy Unit
Z	QOF, Information Centre for Health and Social Care
AØ	National Centre for Health Outcomes Development
BØ	London Health Observatory
CØ	Office for National Statistics (VS3)
DØ	APHO Health Profiles
EØ	PBS Model Phase 3, York and Humber Public Health Observatory
FØ	York and Humber Public Health Observatory
GØ	Health Protection Agency and Mayday GUM Clinic
HØ	British Association for the Study of Community Dentistry
IØ	Mental Health Observatory
JØ	Department for Transport
KØ	Information Centre for Health and Social Care, Community Care Statistics: Referrals, assessments and packages of care for adults
LØ	Information Centre for Health and Social Care and Department of Health June Survey (Data from 01/09/2008 to 31/06/2009)
MØ	Department of Health
NØ	Healthcare Commission Primary Care Trusts Patient Survey
PØ	Department for Children, Schools and Families
QØ	Department of Health GP Patient Survey

### Further Information

The following websites contain more detailed data for many of the indicators in the JSNA Core Dataset:

Health Needs Assessment Toolkit  
Floor Targets Interactive

## Appendix 2: Supplementary Data Tables

**Table 1: Estimated population by age band and gender, mid-2008**

		Croydon		London		England	
		Number	%	Number	%	Number	%
Persons	All ages	341,799	100.0%	7,619,809	100.0%	51,446,228	100.0%
Males	0-4	12,256	3.6%	280,401	3.7%	1,602,473	3.1%
	5-9	10,532	3.1%	218,861	2.9%	1,457,411	2.8%
	10-14	11,193	3.3%	208,678	2.7%	1,563,723	3.0%
	15-19	11,715	3.4%	221,443	2.9%	1,711,852	3.3%
	20-24	11,533	3.4%	272,732	3.6%	1,811,346	3.5%
	25-29	11,747	3.4%	355,224	4.7%	1,749,228	3.4%
	30-34	12,394	3.6%	385,246	5.1%	1,635,673	3.2%
	35-39	12,939	3.8%	347,847	4.6%	1,865,462	3.6%
	40-44	14,043	4.1%	321,659	4.2%	1,974,105	3.8%
	45-49	12,633	3.7%	254,603	3.3%	1,794,454	3.5%
	50-54	10,410	3.0%	202,898	2.7%	1,564,640	3.0%
	55-59	8,628	2.5%	170,663	2.2%	1,486,170	2.9%
	60-64	8,012	2.3%	150,535	2.0%	1,484,960	2.9%
	65-69	5,834	1.7%	111,187	1.5%	1,098,273	2.1%
	70-74	4,913	1.4%	99,192	1.3%	936,606	1.8%
	75-79	3,626	1.1%	78,412	1.0%	732,346	1.4%
	80-84	2,674	0.8%	51,810	0.7%	489,300	1.0%
85+	2,232	0.7%	41,823	0.5%	360,749	0.7%	
Females	0-4	11,741	3.4%	269,150	3.5%	1,526,814	3.0%
	5-9	10,213	3.0%	210,575	2.8%	1,391,833	2.7%
	10-14	10,528	3.1%	201,685	2.6%	1,491,010	2.9%
	15-19	10,700	3.1%	210,745	2.8%	1,619,326	3.1%
	20-24	10,444	3.1%	281,457	3.7%	1,720,165	3.3%
	25-29	12,250	3.6%	372,069	4.9%	1,693,550	3.3%
	30-34	12,599	3.7%	355,820	4.7%	1,621,289	3.2%
	35-39	14,201	4.2%	319,706	4.2%	1,888,130	3.7%
	40-44	15,013	4.4%	301,710	4.0%	1,990,030	3.9%
	45-49	13,758	4.0%	260,052	3.4%	1,836,410	3.6%
	50-54	10,740	3.1%	209,643	2.8%	1,594,537	3.1%
	55-59	9,164	2.7%	183,388	2.4%	1,532,494	3.0%
	60-64	8,454	2.5%	166,022	2.2%	1,553,936	3.0%
	65-69	6,428	1.9%	128,584	1.7%	1,183,309	2.3%
	70-74	5,785	1.7%	114,092	1.5%	1,055,552	2.1%
	75-79	4,928	1.4%	99,526	1.3%	924,231	1.8%
	80-84	3,710	1.1%	79,217	1.0%	731,054	1.4%
85+	3,829	1.1%	83,154	1.1%	773,787	1.5%	

Source: Office for National Statistics mid-year population estimates



**Table 2: Projected population by age band and gender, 2011, 2013 and 2018, Croydon**

		2011		2013		2018	
		Number	%	Number	%	Number	%
Persons	All ages	342,600	100.0%	345,300	100.0%	352,600	100.0%
Males	0-4	12,300	3.6%	12,300	3.6%	12,000	3.4%
	5-9	10,800	3.2%	11,400	3.3%	12,000	3.4%
	10-14	10,500	3.1%	10,100	2.9%	11,100	3.1%
	15-19	11,300	3.3%	11,000	3.2%	10,000	2.8%
	20-24	12,000	3.5%	11,900	3.4%	11,200	3.2%
	25-29	12,500	3.6%	13,200	3.8%	13,500	3.8%
	30-34	11,600	3.4%	11,600	3.4%	12,900	3.7%
	35-39	12,000	3.5%	11,600	3.4%	11,400	3.2%
	40-44	13,500	3.9%	12,900	3.7%	11,800	3.3%
	45-49	13,200	3.9%	13,700	4.0%	12,700	3.6%
	50-54	11,500	3.4%	11,900	3.4%	13,000	3.7%
	55-59	8,900	2.6%	9,400	2.7%	10,800	3.1%
	60-64	7,800	2.3%	7,500	2.2%	8,200	2.3%
	65-69	6,400	1.9%	6,900	2.0%	6,600	1.9%
	70-74	4,700	1.4%	5,000	1.4%	5,900	1.7%
75-79	3,800	1.1%	3,900	1.1%	4,100	1.2%	
80-84	2,700	0.8%	2,800	0.8%	3,100	0.9%	
85+	2,600	0.8%	2,800	0.8%	3,400	1.0%	
Females	0-4	11,800	3.4%	11,700	3.4%	11,500	3.3%
	5-9	10,400	3.0%	11,000	3.2%	11,500	3.3%
	10-14	10,200	3.0%	9,900	2.9%	10,700	3.0%
	15-19	10,000	2.9%	9,900	2.9%	9,300	2.6%
	20-24	10,800	3.2%	10,700	3.1%	10,000	2.8%
	25-29	12,200	3.6%	12,600	3.6%	12,700	3.6%
	30-34	12,500	3.6%	12,700	3.7%	13,300	3.8%
	35-39	13,000	3.8%	12,500	3.6%	12,800	3.6%
	40-44	14,100	4.1%	13,600	3.9%	12,400	3.5%
	45-49	14,700	4.3%	14,500	4.2%	13,200	3.7%
	50-54	11,800	3.4%	12,800	3.7%	13,700	3.9%
	55-59	9,200	2.7%	9,800	2.8%	11,700	3.3%
	60-64	8,700	2.5%	8,200	2.4%	8,800	2.5%
	65-69	6,800	2.0%	7,500	2.2%	7,400	2.1%
	70-74	5,700	1.7%	5,700	1.7%	6,700	1.9%
75-79	4,800	1.4%	4,900	1.4%	5,000	1.4%	
80-84	3,700	1.1%	3,800	1.1%	3,900	1.1%	
85+	3,900	1.1%	3,900	1.1%	4,200	1.2%	

Source: Office for National Statistics 2006-based subnational population projections

**Table 3: Estimated population by ethnic group, mid-2007**

		Croydon		London		England	
		Number	%	Number	%	Number	%
All Groups		339,500	100.0%	7,556,900	100.0%	51,092,000	100.0%
White	British	197,600	58.2%	4,361,800	57.7%	42,736,000	83.6%
	Irish	6,000	1.8%	181,300	2.4%	570,500	1.1%
	Other White	17,100	5.0%	674,300	8.9%	1,776,300	3.5%
Mixed	White and Black Caribbean	5,300	1.6%	76,300	1.0%	282,900	0.6%
	White and Black African	1,800	0.5%	41,100	0.5%	114,300	0.2%
	White and Asian	3,700	1.1%	75,300	1.0%	260,900	0.5%
	Other Mixed	3,800	1.1%	73,500	1.0%	212,000	0.4%
Asian or Asian British	Indian	27,200	8.0%	501,600	6.6%	1,316,000	2.6%
	Pakistani	9,400	2.8%	179,100	2.4%	905,700	1.8%
	Bangladeshi	2,300	0.7%	174,900	2.3%	353,900	0.7%
	Other Asian	8,000	2.4%	152,500	2.0%	339,200	0.7%
Black or Black British	Black Caribbean	26,800	7.9%	321,300	4.3%	599,700	1.2%
	Black African	20,300	6.0%	417,700	5.5%	730,600	1.4%
	Other Black	3,700	1.1%	63,300	0.8%	117,600	0.2%
Chinese or Other Ethnic Group	Chinese	2,800	0.8%	114,800	1.5%	400,300	0.8%
	Other	3,700	1.1%	148,000	2.0%	376,100	0.7%

Source: Office for National Statistics population estimates by ethnic group (experimental)

**Table 4: Estimated population by religious group, 2001**

	Croydon		London		England	
	%	Number	%	Number	%	
All people	330,587	100.0%	7,172,091	100.0%	49,138,831	100.0%
Christian	215,124	65.1%	4,176,175	58.2%	35,251,244	71.7%
Buddhist	1,579	0.5%	54,297	0.8%	139,046	0.3%
Hindu	16,781	5.1%	291,977	4.1%	546,982	1.1%
Jewish	999	0.3%	149,789	2.1%	257,671	0.5%
Muslim	17,642	5.3%	607,083	8.5%	1,524,887	3.1%
Sikh	1,310	0.4%	104,230	1.5%	327,343	0.7%
Other religions	1,831	0.6%	36,558	0.5%	143,811	0.3%
No religion	48,615	14.7%	1,130,616	15.8%	7,171,332	14.6%
Religion not stated	26,706	8.1%	621,366	8.7%	3,776,515	7.7%

Source: 2001 Census (KS07)

**Table 5: Indices of Deprivation Domain Scores, Croydon, London and England**

Domain of deprivation	Croydon	London	England
Income	17.4	20.6	15.6
Employment	9.0	10.3	10.1
Health Deprivation and Disability	-27.9	-0.8	-1.3
Education, Skills and Training	15.6	14.4	21.5
Barriers to Housing and Services	29.6	31.8	21.9
Crime	7.0	35.1	-0.9
Living Environment	28.8	34.0	21.8
Index of Multiple Deprivation	21.3	26.0	21.6

Source: Department of Communities and Local Government, Indices of Deprivation 2007

**Table 6: Index of Multiple Deprivation Score, Croydon electoral wards**

Fieldway	39.7
New Addington	34.6
Broad Green	32.3
Selhurst	32.0
South Norwood	28.4
Waddon	27.7
Thornton Heath	26.1
Woodside	24.8
Upper Norwood	24.8
West Thornton	23.2
Bensham Manor	21.0
Fairfield	20.9
Ashburton	20.4
Addiscombe	20.0
Norbury	19.0
Heathfield	16.7
Shirley	15.7
Croham	15.6
Purley	14.4
Kenley	13.9
Coulsdon East	10.9
Coulsdon West	10.5
Sanderstead	8.7
Selsdon and Ballards	7.5

Source: Department of Communities and Local Government, Indices of Deprivation 2007

**Table 7: Office for National Statistics Area Classification: London Suburbs cluster**

The London Suburbs cluster includes:
Barnet
Croydon
Ealing
Enfield
Greenwich
Harrow
Hounslow
Luton
Merton
Redbridge
Slough
Waltham Forest
The most similar local authorities to Croydon, in order of closeness are:
Enfield
Waltham Forest
Greenwich
Merton

**Table 8: Population by Mosaic Group, Croydon, London and England**

	Croydon		London		England	
	Number	%	Number	%	Number	%
A Career professionals living in sought after locations	49,348	14.2%	1,044,129	13.7%	5,203,517	10.2%
B Younger families living in newer homes	12,324	3.6%	240,041	3.1%	5,842,424	11.5%
C Older families living in suburbia	65,540	18.9%	1,236,538	16.2%	8,053,085	15.8%
D Close-knit, inner city and manufacturing town communities	95,639	27.6%	1,209,078	15.8%	8,816,821	17.3%
E Educated, young, single people living in areas of transient populations	56,552	16.3%	1,943,239	25.4%	4,048,271	7.9%
F People living in social housing with uncertain employment in deprived areas	15,415	4.4%	1,143,141	14.9%	2,773,560	5.4%
G Low income families living in estate based social housing	9,471	2.7%	63,195	0.8%	3,234,743	6.3%
H Upwardly mobile families living in homes bought from social landlords	24,726	7.1%	398,175	5.2%	5,117,121	10.0%
I Older people living in social housing with high care needs	4,776	1.4%	115,636	1.5%	1,536,554	3.0%
J Independent older people with relatively active lifestyles	12,856	3.7%	229,103	3.0%	3,833,901	7.5%
K People living in rural areas far from urbanisation	0	0.0%	3,214	0.0%	2,322,148	4.6%
Unclassified	281	0.1%	22,481	0.3%	189,592	0.4%

Source: Mosaic Classification, Experian

**Table 9: Population by Mosaic Type, Croydon, London and England**

	Croydon		London		England	
	Number	%	Number	%	Number	%
A01 Financially successful people living in smart flats in cosmopolitan inner city locations	370	0.1%	392,250	5.1%	406,126	0.8%
A02 Highly educated senior professionals, many working in the media, politics and law	5,969	1.7%	310,817	4.1%	516,590	1.0%
A03 Successful managers living in very large houses in outer suburban locations	15,446	4.5%	136,325	1.8%	669,165	1.3%
A04 Financially secure couples, many close to retirement, living in sought after suburbs	4,825	1.4%	27,853	0.4%	673,933	1.3%
A05 Senior professionals and managers living in the suburbs of major regional centres	12,662	3.6%	123,817	1.6%	796,546	1.6%
A06 Successful, high earning couples with new jobs in areas of growing high tech employment	7,043	2.0%	37,805	0.5%	985,358	1.9%
A07 Well paid executives living in individually designed homes in rural environments	3,033	0.9%	15,262	0.2%	1,155,799	2.3%
B08 Families and singles living in developments built since 2001	1,050	0.3%	66,714	0.9%	497,393	1.0%
B09 Well qualified couples typically starting a family on a recently built private estate	0	0.0%	15,160	0.2%	701,957	1.4%
B10 Financially better off families living in relatively spacious modern private estates	51	0.0%	3,128	0.0%	751,826	1.5%
B11 Dual income families on intermediate incomes living on modern estates	4,815	1.4%	31,486	0.4%	1,192,526	2.3%
B12 Middle income families with children living in estates of modern private homes	4,195	1.2%	82,411	1.1%	1,415,768	2.8%
B13 First generation owner occupiers, many with large amounts of consumer debt	2,213	0.6%	35,048	0.5%	1,126,965	2.2%
B14 Military personnel living in purpose built accommodation	0	0.0%	6,094	0.1%	155,989	0.3%
C15 Senior white collar workers many on the verge of a financially secure retirement	6,624	1.9%	77,864	1.0%	1,457,925	2.9%
C16 Low density private estates, now with self reliant couples approaching retirement	912	0.3%	30,422	0.4%	1,375,577	2.7%
C17 Small business proprietors living in low density estates in smaller communities	87	0.0%	3,177	0.0%	1,559,574	3.1%
C18 Inter war suburbs many with less strong cohesion than they originally had	6,099	1.8%	243,560	3.2%	1,646,712	3.2%
C19 Attractive older suburbs, typically occupied by families but with increasing singles and childless couples	35,415	10.2%	448,046	5.9%	1,362,545	2.7%
C20 Suburbs sought after by the more successful members of the Asian community	16,403	4.7%	433,469	5.7%	650,752	1.3%

	Croydon		London		England	
	Number	%	Number	%	Number	%
D21 Mixed communities of urban residents living in well built early 20th century housing	18,768	5.4%	195,047	2.6%	1,407,857	2.8%
D22 Comfortably off manual workers living in spacious but inexpensive private houses	135	0.0%	5,839	0.1%	1,512,255	3.0%
D23 Owners of affordable terraces built to house 19th century heavy industrial workers	162	0.0%	8,424	0.1%	2,003,138	3.9%
D24 Low income families living in cramped Victorian terraced housing in inner city locations	0	0	1,032	0	1,607,146	3.2
D25 Centres of small market towns and resorts containing many hostels and refuges	104	0.0%	3,720	0.0%	598,538	1.2%
D26 Communities of lowly paid factory workers, many of them of South Asian descent	0	0.0%	77,979	1.0%	660,133	1.3%
D27 Multi-cultural inner city terraces attracting second generation settlers from diverse communities	76,470	22.0%	917,037	12.0%	1,027,754	2.0%
E28 Neighbourhoods with transient singles living in multiply occupied large old houses	18,709	5.4%	739,127	9.7%	780,182	1.5%
E29 Economically successful singles, many living in privately rented inner city flats	9,791	2.8%	499,004	6.5%	667,290	1.3%
E30 Young professionals and their families who have gentrified terraces in pre 1914 suburbs	12,470	3.6%	518,619	6.8%	763,755	1.5%
E31 Well educated singles and childless couples colonising inner areas of provincial cities	2,678	0.8%	33,102	0.4%	621,164	1.2%
E32 Singles and childless couples in small units in newly built private estates	12,904	3.7%	109,028	1.4%	533,960	1.0%
E33 Older neighbourhoods increasingly taken over by short term student renters	0	0.0%	23,114	0.3%	381,701	0.7%
E34 Halls of residence and other buildings occupied mostly by students	0	0.0%	21,245	0.3%	300,219	0.6%
F35 Young people renting hard to let social housing often in disadvantaged inner city locations	1,876	0.5%	13,703	0.2%	192,613	0.4%
F36 High density social housing, mostly in inner London, with high levels of diversity	9,423	2.7%	1,028,373	13.4%	1,059,112	2.1%
F37 Young families living in upper floors of social housing	2,353	0.7%	41,794	0.5%	892,126	1.8%
F38 Singles, childless couples and older people living in high rise social housing	0	0.0%	20,422	0.3%	161,992	0.3%
F39 Older people living in crowded apartments in high density social housing	1,763	0.5%	37,765	0.5%	461,953	0.9%

	Croydon		London		England	
	Number	%	Number	%	Number	%
F40 Older tenements of small private flats often occupied by highly disadvantaged individuals	0	0.0%	1,084	0.0%	5,764	0.0%
G41 Families, many single parent, in deprived social housing on the edge of regional centres	8,422	2.4%	46,881	0.6%	717,819	1.4%
G42 Families with school age children, living in very large social housing estates on the outskirts of provincial cities	810	0.2%	8,968	0.1%	1,302,059	2.6%
G43 Older people, many in poor health from work in heavy industry, in low rise social housing	239	0.1%	7,346	0.1%	1,214,865	2.4%
H44 Manual workers, many close to retirement, in low rise houses in ex-manufacturing towns	48	0.0%	1,691	0.0%	1,122,978	2.2%
H45 Older couples, mostly in small towns, who now own houses once rented from the council	0	0.0%	6,300	0.1%	927,545	1.8%
H46 Residents in 1930s and 1950s council estates, typically in London, now mostly owner occupiers	17,136	4.9%	343,019	4.5%	1,731,487	3.4%
H47 Social housing, typically in 'new towns', with good job opportunities for the poorly qualified	7,542	2.2%	47,165	0.6%	1,335,111	2.6%
I48 Older people living in small council and housing association flats	1,228	0.4%	19,246	0.3%	301,365	0.6%
I49 Low income older couples renting low rise social housing in industrial regions	1,139	0.3%	56,847	0.7%	610,842	1.2%
I50 Older people receiving care in homes or sheltered accommodation	2,409	0.7%	39,543	0.5%	624,347	1.2%
J51 Very elderly people, many financially secure, living in privately owned retirement flats	1,538	0.4%	33,288	0.4%	361,474	0.7%
J52 Better off older people, singles and childless couples in developments of private flats	8,886	2.6%	158,506	2.1%	689,864	1.4%
J53 Financially secure and physically active older people, many retired to semi rural locations	1,543	0.4%	11,680	0.2%	738,407	1.4%
J54 Older couples, independent but on limited incomes, living in bungalows by the sea	0	0.0%	6,798	0.1%	594,885	1.2%
J55 Older people preferring to live in familiar surroundings in small market towns	889	0.3%	18,795	0.2%	1,309,254	2.6%
J56 Neighbourhoods with retired people and transient singles working in the holiday industry	0	0.0%	36	0.0%	140,017	0.3%
K57 Communities of retired people and second homers in areas of high environmental quality	0	0.0%	0	0.0%	96,825	0.2%

	Croydon		London		England	
	Number	%	Number	%	Number	%
K58 Well off commuters and retired people living in attractive country villages	0	0.0%	2,791	0.0%	960,148	1.9%
K59 Country people living in still agriculturally active villages, mostly in lowland locations	0	0.0%	348	0.0%	659,868	1.3%
K60 Smallholders and self employed farmers, living beyond the reach of urban commuters	0	0.0%	75	0.0%	489,582	1.0%
K61 Low income farmers struggling on thin soils in isolated upland locations	0	0.0%	0	0.0%	115,725	0.2%
Unclassified	281	0.1%	22,481	0.3%	189,592	0.4%

Source: Mosaic Classification, Experian

**Table 10: Number of social care clients by client group and age group**

Client group		Age group	Croydon	London	England
All client groups	Number of clients	18-64	2,915	80,195	552,960
		65+	5,895	138,020	1,220,660
	Number of clients receiving services in the community	18-64	2,270	71,600	510,045
		65+	4,735	117,125	1,024,845
Physical disability, frailty and sensory impairment	Number of clients	18-64	885	29,160	220,685
		65+	5,100	111,085	1,045,250
	Number of clients receiving services in the community	18-64	810	27,855	212,470
		65+	4,205	97,425	901,545
Learning disability	Number of clients	18-64	1,090	17,730	126,245
		65+	95	1,535	14,155
	Number of clients receiving services in the community	18-64	630	13,085	101,440
		65+	35	860	9,300
Mental health	Number of clients	18-64	765	29,830	187,125
		65+	685	13,885	130,045
	Number of clients receiving services in the community	18-64	655	27,585	178,315
		65+	475	9,180	88,035
Substance misuse	Number of clients	18-64	65	2,680	11,360
		65+	0	340	1,120
	Number of clients receiving services in the community	18-64	65	2,325	10,575
		65+	0	115	715
Vulnerable people	Number of clients	18-64	110	790	7,550
		65+	15	11,175	30,090
	Number of clients receiving services in the community	18-64	110	750	7,240
		65+	15	9,550	25,245

Source: Information Centre for Health and Social Care, Community Care Statistics, 2007/2008



**Table 11: National Patients Survey Programme: Primary Care Trust Survey, 2008**

In the table below, a cell is coloured red if the score for the question is in the worst 20% of Primary Care Trusts in England and green if the score for the question is in the best 20% of Primary Care Trusts in England.

Question	Croydon	London	England
The last time you saw a doctor from your GP practice/health centre, how long did you wait for an appointment?	47.8	53.7	59.9
How do you feel about the length of time you waited for an appointment with a doctor?	79.9	79.1	85.3
If you want to make a doctor's appointment 3 or more working days in advance, does your GP practice/health centre allow you to do that?	83.8	77.0	73.8
When you arrived, how would you rate the courtesy of the receptionist?	72.3	72.3	74.9
How long after your appointment time did you have to wait to be seen?	59.8	59.9	64.6
Did someone tell you how long you would have to wait?	22.0	20.9	19.4
Did the doctor listen carefully to what you had to say?	88.7	89.0	90.7
Were you given enough time to discuss your health or medical problem with the doctor?	83.6	82.8	86.4
Were you involved as much as you wanted to be in decisions about your care and treatment?	81.7	79.4	82.9
If you had questions to ask the doctor, did you get answers that you could understand?	85.9	84.7	86.5
Did the doctor explain the reasons for any treatment or action in a way that you could understand?	85.6	84.9	87.0
Did you have confidence and trust in the doctor?	84.3	84.0	87.1
Did the doctor treat you with respect and dignity?	94.6	94.2	96.0
Were you involved as much as you wanted to be in decisions about the best medicine for you?	74.4	71.3	74.3
Were you given enough information about the purpose of the medicine?	89.6	86.6	88.7
Were you given enough information about any side-effects the medicine might have?	70.8	66.5	69.9
Were you given enough information about how to use the medicine (e.g. when to take it, how long you should take it for, whether it should be taken with food)?	89.3	89.4	90.7
In the last 12 months, have you seen anyone at your GP practice/health centre to check how you are getting on with this medicine (i.e. have your medicines been reviewed)?	79.2	75.6	77.9
When you were referred to see a specialist, were you offered a choice of hospital for your first hospital appointment?	41.4	46.4	42.7
When you first saw the person you were referred to, did he/she seem to have all the necessary information about you and your condition or treatment?	72.7	74.2	77.8
Did you receive copies of letters sent between the specialist and your GP?	39.2	47.6	37.0
The last time you saw this person, how long did you wait for an appointment?	49.2	52.2	53.2
How do you feel about the length of time you waited for an appointment with this person?	88.6	86.4	90.0
Was the main reason you went to your GP practice/health centre dealt with to your satisfaction?	82.5	80.7	85.0
In your opinion, how clean is the GP practice/health centre?	88.7	86.1	90.1
Have you had a problem getting through to your GP practice/health centre on the phone?	71.6	66.4	66.1

Question	Croydon	London	England
In the last 12 months, have you ever been put off going to your GP practice/health centre because the opening times are inconvenient for you?	83.3	79.9	83.8
Are you able to visit a dentist regularly as an NHS patient if you want to?	53.0	49.3	56.6
In the last 12 months have you had your blood pressure taken by anyone from your GP practice/health centre?	70.3	68.3	66.7
In the last 12 months, have you been given advice from your GP practice/health centre on your weight?	65.4	61.4	62.9
In the last 12 months, have you been given advice or help from your GP practice/health centre on eating a healthy diet?	47.4	41.9	42.6
In the last 12 months, have you been given advice or help from your GP practice/health centre on getting enough exercise?	41.0	39.8	39.5
In the last 12 months, have you been given advice or help from your GP practice/health centre on giving up smoking?	50.5	57.2	58.3
In the last 12 months, have you been given advice or help from your GP practice/health centre on sensible alcohol intake?	57.6	57.4	60.7
In the last 12 months, have you had enough support from local services or organisations to help you to manage your long-term health condition(s)? (please think about all services and organisations, not just health services)	60.3	54.7	59.7

Source: Healthcare Commission Primary Care Trust Survey

## Appendix 3: Croydon's Health Profile 2009

### Health Profile 2009

# Croydon

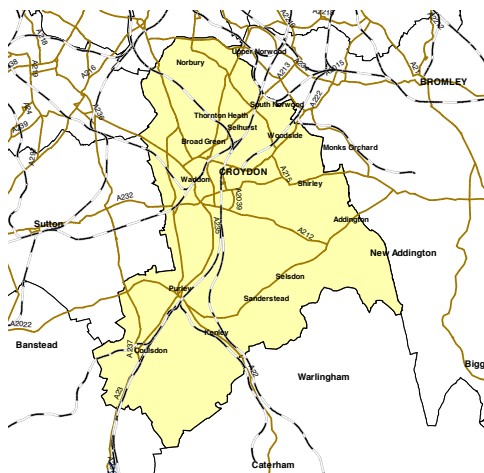
This profile gives a snapshot of health in your area. It is designed to help local government and primary care trusts tackle health inequalities and improve people's health.

Health Profiles are produced annually by the Association of Public Health Observatories and funded by the Department of Health.

Visit the Health Profiles website to:

- View profiles for other areas
- Use interactive maps
- Access updated information
- See more indicator data

[www.healthprofiles.info](http://www.healthprofiles.info)



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DH 100020290 2009. Other map data © Collins Bartholomew.

**POPULATION 339,500**

Mid-2007 population estimate

Source: National Statistics website: [www.statistics.gov.uk](http://www.statistics.gov.uk)



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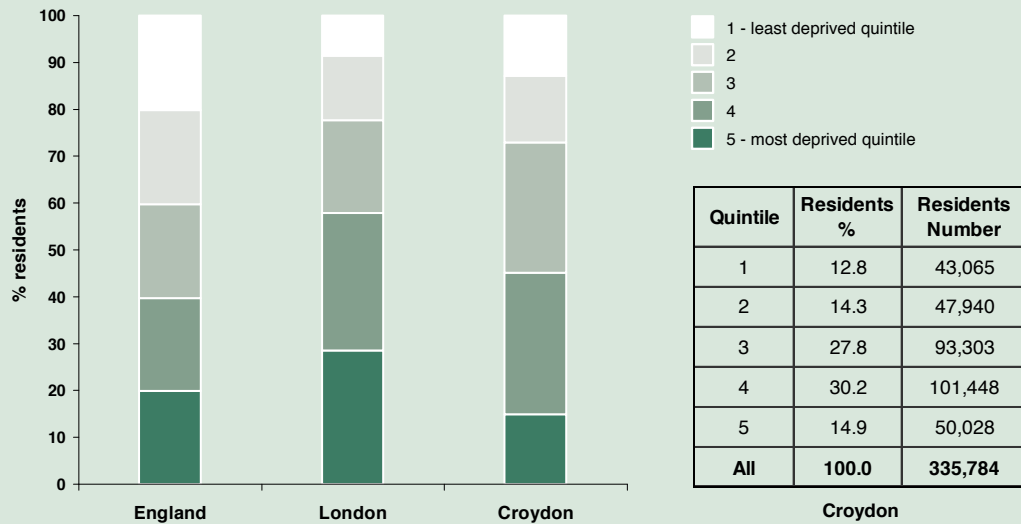
### Croydon at a glance

- Overall, the health of people in Croydon is similar to the England average. The proportion of people diagnosed with diabetes and the rate of new cases of tuberculosis are higher in Croydon than the England average, but the rate of people aged over 65 in poor health, and the percentage of adults who are obese, are better than the England average.
- There are health inequalities within Croydon by location, gender, and ethnicity. For males living in the most deprived areas of Croydon, life expectancy is almost nine years less than for those living in the least deprived areas. For females the difference is just over five years.
- Over the last ten years, the death rate from all causes combined has fallen for males and remained lower than the England average. While rates for females have also improved they remain similar to the England average. Early death rates from heart disease and stroke, and cancer, have also fallen during this period.
- Rates of children in poverty, infant mortality, teenage pregnancy, and the level of childhood obesity, are significantly worse than the England average. Levels of breastfeeding initiation and smoking during pregnancy are, however, better.
- For further information, please refer to [www.croydon.nhs.uk](http://www.croydon.nhs.uk)

Croydon

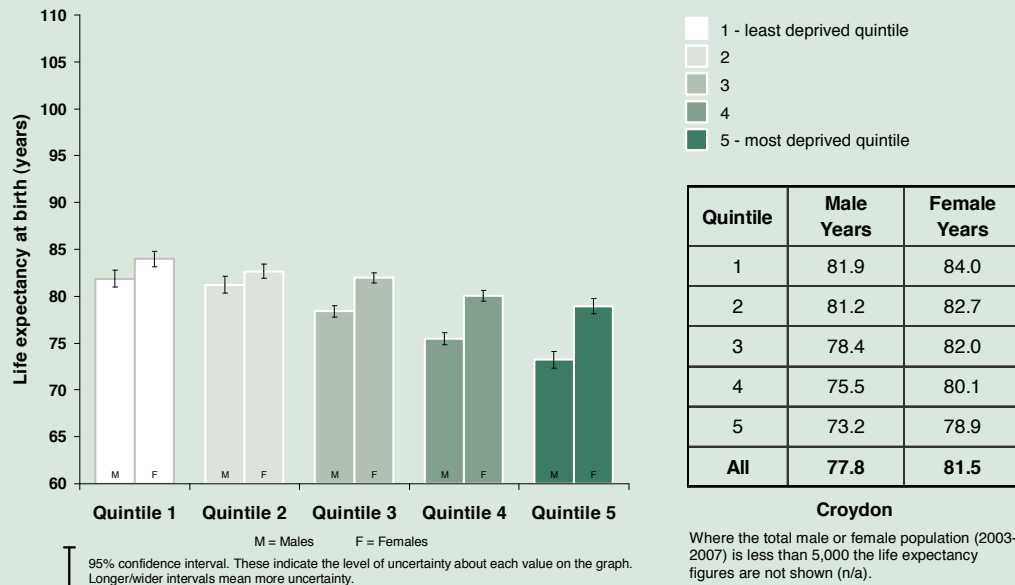
## Deprivation

This chart shows the proportion of residents within England, the region and the local authority living in neighbourhoods belonging to each of the five national deprivation quintiles. These quintiles were derived by arranging all the small areas (Lower Super Output Areas) in England in rank order according to the deprivation scores in the Index of Multiple Deprivation 2007 and dividing them into five equal groupings. The resident numbers are based on the 2005 population figures.



## Health inequalities: life expectancy

This chart shows the life expectancy at birth for males and females (2003-2007) within the local authority by national deprivation quintiles. Note the figures in this chart are based on data for five years. The life expectancy figures presented in the health summary chart are based on data for three years.



Croydon

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## Health inequalities: changes over time

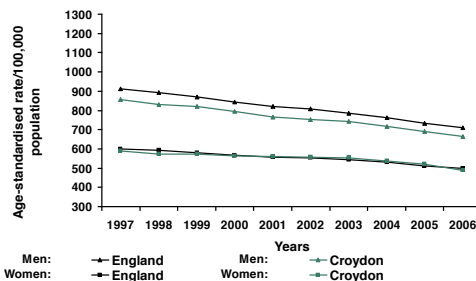
These trend graphs show how changes in health for this local authority compare with changes for the whole of England. Data points are mid-points of 3 year moving averages of annual rates e.g. 1997 represents the 3 year period 1996-98.

Trend 1 compares death rates (at all ages and from all causes) in this local authority with those for England.

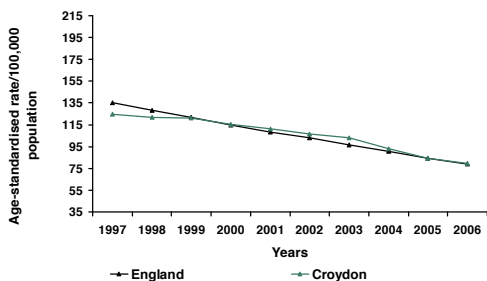
Trend 2 compares rates of early death from heart disease and stroke (in people under 75) in this local authority with those for England.

Trend 3 compares rates of early death from cancer (in people under 75) in this local authority with those for England.

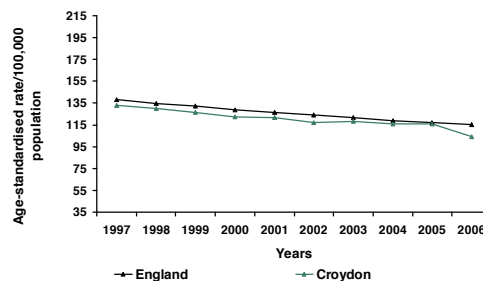
**Trend 1:**  
All age, all cause mortality



**Trend 2:**  
Early death rates from heart disease and stroke

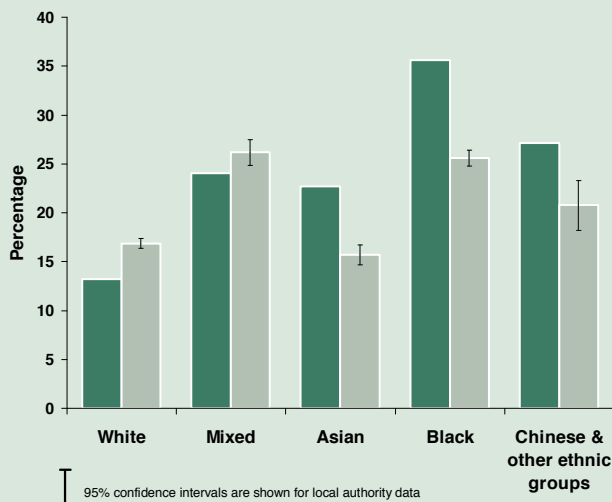


**Trend 3:**  
Early death rates from cancer



## Health inequalities: ethnicity

This chart compares the percentage of children in each ethnic group who are eligible for free school meals (2008). Eligibility for free school meals is an indicator of deprivation, and people who suffer more deprivation tend to have poorer health. Comparing deprivation by ethnic group helps identify potential health inequalities between the groups.



Ethnic Groups	% eligible	Number eligible
White	16.9	3,480
Mixed	26.2	1,150
Asian	15.7	830
Black	25.6	2,690
Chinese/other	20.8	200

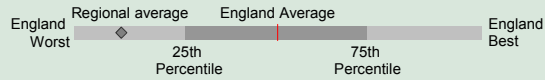
All numbers are rounded to the nearest 10. Where the total school population in an ethnic group in the local authority is less than 30, or the number eligible is less than 5, the table shows n/a.

## Health summary for Croydon

The chart below shows how people's health in this local authority compares to the rest of England. The local result for each indicator is shown as a circle, against the range of results for England which is shown as a bar. A green circle may still indicate an important public health problem.

- Significantly worse than England average
- Not significantly different from England average
- Significantly better than England average
- No significance can be calculated

\* relates to National Indicator Set 2009



Domain	Indicator	Local No. Per Year	Local Value	Eng Avg	Eng Worst	England Range	Eng Best
Our communities	1 Deprivation	50028	14.9	19.9	89.2	[Bar chart showing local result as a green circle]	0.0
	2 Children in poverty *	19951	28.3	22.4	66.5	[Bar chart showing local result as a red circle]	6.0
	3 Statutory homelessness	429	2.9	2.8	8.9	[Bar chart showing local result as a green circle]	0.0
	4 GCSE achieved (5A*-C inc. Eng & Maths) *	1818	47.6	48.3	26.5	[Bar chart showing local result as a green circle]	73.3
	5 Violent crime *	6370	18.9	17.6	38.4	[Bar chart showing local result as a red circle]	4.8
	6 Carbon emissions *	1820	5.4	7.2	15.7	[Bar chart showing local result as a white circle]	4.6
Children's and young people's health	7 Smoking in pregnancy	479	9.5	14.7	37.8	[Bar chart showing local result as a green circle]	3.7
	8 Breast feeding initiation *	4296	85.0	71.0	32.5	[Bar chart showing local result as a green circle]	92.2
	9 Physically active children *	37814	88.1	90.0	77.5	[Bar chart showing local result as a red circle]	100.0
	10 Obese children *	378	10.9	9.6	16.2	[Bar chart showing local result as a red circle]	3.9
	11 Children's tooth decay (at age 5)	n/a	1.3	1.5	3.2	[Bar chart showing local result as a green circle]	0.0
Adults' health and lifestyles	12 Teenage pregnancy (under 18) *	372	55.8	41.2	79.1	[Bar chart showing local result as a red circle]	15.0
	13 Adults who smoke *	n/a	23.2	24.1	40.9	[Bar chart showing local result as a green circle]	13.7
	14 Binge drinking adults	n/a	11.0	18.0	28.9	[Bar chart showing local result as a green circle]	9.7
	15 Healthy eating adults	n/a	27.8	26.3	15.8	[Bar chart showing local result as a green circle]	45.8
	16 Physically active adults	n/a	7.1	10.8	4.4	[Bar chart showing local result as a red circle]	17.1
	17 Obese adults	n/a	19.3	23.6	31.2	[Bar chart showing local result as a green circle]	11.9
	Disease and poor health	18 Over 65s 'not in good health'	8395	19.6	21.5	32.5	[Bar chart showing local result as a green circle]
19 Incapacity benefits for mental illness *		5330	24.5	27.7	59.4	[Bar chart showing local result as a green circle]	8.7
20 Hospital stays for alcohol related harm *		4809	1344.7	1472.5	2615.1	[Bar chart showing local result as a green circle]	639.9
21 Drug misuse		2449	10.7	9.8	27.5	[Bar chart showing local result as a red circle]	1.3
22 People diagnosed with diabetes		15074	4.4	4.1	6.3	[Bar chart showing local result as a red circle]	2.6
23 New cases of tuberculosis		112	33.4	15.0	102.1	[Bar chart showing local result as a red circle]	0.0
24 Hip fracture in over-65s		235	416.6	479.8	699.8	[Bar chart showing local result as a green circle]	219.0
Life expectancy and causes of death	25 Excess winter deaths	108	13.5	17.0	30.3	[Bar chart showing local result as a green circle]	4.0
	26 Life expectancy - male *	n/a	78.3	77.7	73.2	[Bar chart showing local result as a green circle]	83.7
	27 Life expectancy - female *	n/a	82.0	81.8	78.1	[Bar chart showing local result as a green circle]	87.8
	28 Infant deaths	31	6.2	4.9	9.6	[Bar chart showing local result as a red circle]	1.3
	29 Deaths from smoking	397	193.4	210.2	330.2	[Bar chart showing local result as a green circle]	134.4
	30 Early deaths: heart disease & stroke *	247	79.6	79.1	130.5	[Bar chart showing local result as a green circle]	39.6
	31 Early deaths: cancer *	321	104.4	115.5	164.3	[Bar chart showing local result as a green circle]	75.7
	32 Road injuries and deaths *	155	46.2	54.3	188.3	[Bar chart showing local result as a green circle]	18.4

### Notes (numbers in bold refer to the above indicators)

1 % of people in this area living in 20% most deprived areas of England 2007 2 % of children living in families receiving means-tested benefits 2007 3 Crude rate per 1,000 households 2007/08 4 % at Key Stage 4 2007/08 5 Recorded violence against the person crimes crude rate per 1,000 population 2007/08 6 Total end user CO2 emissions per capita (tonnes CO2 per resident) 2006/7 7 % of mothers smoking in pregnancy where status is known 2007/08 8 % of mothers initiating breast feeding where status is known 2007/08 9 5-16 year olds who spent at least 2 hours per week on high quality PE and school sport 2007/08 10 % of school children in reception year 2007/08 11 Average number of teeth per child age 5 which were actively decayed, filled or had been extracted 2005/06 12 Under-18 conception rate per 1,000 females (crude rate) 2005-2007 13 % Modelled estimate from Health Survey for England 2003-2005 14 % Modelled estimate from Health Survey for England 2003-2005 15 % Modelled estimate from Health Survey for England 2003-2005 16 % aged 16+ 2007/08 17 % Modelled estimate from Health Survey for England 2003-2005 18 % who self-assessed general health as 'not good' (directly age and sex standardised) 2001 19 Crude rate per 1,000 working age population 2007 20 Directly age and sex standardised rate per 100,000 population 2007/08 21 Crude rate per 1,000 population aged 15-64 2006/07 22 % of people on GP registers with a recorded diagnosis of diabetes 2007/08 23 Crude rate per 100,000 population 2004-2006 24 Directly age-standardised rate for emergency admission 2006/07 25 Ratio of excess winter deaths (observed winter deaths minus expected deaths based on non-winter deaths) to average non-winter deaths 1.08.04- 31.07.07 26 At birth, 2005-2007 27 At birth, 2005-2007 28 Rate per 1,000 live births 2005-2007 29 Per 100,000 population age 35+, directly age standardised rate 2005-2007 30 Directly age standardised rate per 100,000 population under 75 2005-2007 31 Directly age standardised rate per 100,000 population under 75 2005-2007 32 Rate per 100,000 population 2005-2007

More information is available in The Indicator Guide: [www.healthprofiles.info](http://www.healthprofiles.info) For information on your area contact your regional PHO: [www.apho.org.uk](http://www.apho.org.uk)

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