

# Pharmaceutical Needs Assessment

*Appendix D  
Non NHS Services*

Croydon Community pharmacy contractors may provide a range of services directly to their customers, which are not commissioned by NHSE, the LA, the CCG or other NHS Services. These are referred to as Non-NHS services within the PNA.

The Table below provides a flavour of these non-NHS services, although the scope of the service offered varies from pharmacy to pharmacy. Customers may be required to pay for some of these services; however, others may be provided 'free of charge' as a value added service.

Service	Description of service
<b>Repeat Prescription Collection &amp; Delivery Services</b>	<ul style="list-style-type: none"> <li>• Ordering repeat medication from the GP on behalf of the patient (includes a check as to what is required rather than ordering all repeat medicines)</li> <li>• Collecting the repeat prescription from the GP</li> <li>• Home delivery service</li> </ul>
<b>Health Assessments and checks</b> <i>NB This is not the NHS Health Check Programme</i>	<ul style="list-style-type: none"> <li>• Blood pressure checks</li> <li>• Cholesterol tests</li> <li>• Blood glucose tests</li> <li>• Health Checks</li> <li>• Spot checks</li> </ul>
<b>Travel Services</b>	<ul style="list-style-type: none"> <li>• Advice on keeping healthy on holiday</li> <li>• Sale of 'Over the counter' anti-malarial medication</li> <li>• Supply of 'prescription only' anti-malarial medication under a PGD</li> <li>• Travel vaccines</li> <li>• Travel Clinic (provision of independent prescriber)</li> </ul>
<b>Vaccination</b>	<ul style="list-style-type: none"> <li>• Seasonal influenza vaccine (e.g. for people who do not meet NHS criteria)</li> <li>• Shingles vaccination</li> <li>• Travel vaccines</li> <li>• Hepatitis B</li> <li>• Meningitis</li> </ul>
<b>Weight management services</b>	<ul style="list-style-type: none"> <li>• Measurement of BMI</li> <li>• Advice on healthy eating, exercise and weight management</li> <li>• Lipotrim Programme. This consists of: <ul style="list-style-type: none"> <li>◦ Supply of total food replacement products</li> <li>◦ Set goal for weight loss</li> <li>◦ Weekly pharmacy visits to monitor weight and ketones in urine</li> <li>◦ Support and encouragement to stick to the programme</li> <li>◦ Support with returning to regular meals (plus maintenance products if required)</li> </ul> </li> </ul>

Service	Description of service
<b>Care Home Services (includes sheltered housing)</b>	<ul style="list-style-type: none"> <li>Dispensing of medicines into blister packs, sometimes on a weekly basis</li> <li>Delivery of medicines to homes</li> <li>Advice on medicines to staff</li> <li>Out of hours/emergency delivery of medication to homes</li> </ul>
<b>Hearing testing</b>	
<b>Erectile Dysfunction service</b>	<ul style="list-style-type: none"> <li>Advice and supply of medicines (under PGD) to men who suffer from erectile dysfunction</li> </ul>
<b>Women's Sexual Health</b>	<ul style="list-style-type: none"> <li>Emergency Hormonal Contraception (over the counter supply)</li> <li>Pregnancy testing</li> <li>Oral Contraception</li> </ul>
<b>Respiratory Services</b>	<ul style="list-style-type: none"> <li>Asthma control questionnaires</li> <li>Inhaler technique advice</li> <li>Ventolin service</li> </ul>
<b>Allergy testing</b>	
<b>Gluten free foods</b>	<ul style="list-style-type: none"> <li>Supply of Gluten Free Foods</li> </ul>
<b>Care Worker training</b>	<ul style="list-style-type: none"> <li>Handling, storage and disposal of medication</li> <li>Waste</li> <li>Watching for side effects.</li> </ul>
<b>Consult &amp; Treat</b>	<ul style="list-style-type: none"> <li>Men &amp; women health conditions</li> <li>STI treatment,</li> <li>Medication to treat general health</li> </ul>
<b>Hair Loss</b>	<ul style="list-style-type: none"> <li>Supply of medication (via PGD) for hair loss</li> </ul>
<b>First aid</b>	<ul style="list-style-type: none"> <li>Dressing minor wounds and grazes</li> </ul>
<b>Foot Health Services</b>	<ul style="list-style-type: none"> <li>Foot services for diabetics, toe nail cutting, corns, callous etc.</li> <li>On-site podiatrist</li> </ul>